



Quality Policy

TN UNITED KINGDOM, LTD business is to manufacture and sell high quality precision balls and ball related products made from various materials. TN UNITED KINGDOM, LTD is committed to fulfilling and abiding by all the legal requirements necessary.

Our aim is continually to improve our products and services, to offer full support to satisfy our customers' needs and maintaining profitability to support our capital expenditure programme.

This will allow us to prosper as a business, to the benefit of our Customers, Suppliers and employees.

To achieve the above the senior management team at TN UNITED KINGDOM, LTD are committed to the continual improvement of the management system as specified by ISO 9001:2015 & ISO 17025.

The external and internal issues identified by this company are monitored and reviewed periodically to ensure that risks and opportunities affecting the business identified and managed in a structured way.

Customer statutory and regulatory requirements, expectations and perceptions are ever changing. In order to be successful, the company must be committed in exceeding these expectations.

Customer surveys, Complaints, Customer Performance measures and Market trends, provide valuable information and identifies current and future customer requirements.

These requirements form the basis of the quality system and creates a framework for establishing and reviewing goals, and objectives,

The following issues are considered:

The statutory and regulatory requirements of the customer

The improvement of products & services

The development of resources

The development of suppliers

The development of efficient management systems.

(See Objectives & Targets QP01 for further details)

Further details can be found on the website <http://www.TN-UK.Com>

This policy is subject to review by top management to ensure we surpass our customer's expectations and to ensure the suitability and adequacy of our QMS. This is done via the Management Review. (See QP03/2 for details)

Mark Hiscott
Plant Manager